

Parent/Carer Code of Conduct



Policy: Parent / Carer Code of Conduct

Applicable to: All Trust Schools

Version: 2

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Adopted by: St John's CE Primary School

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1. Purpose and Scope

- At the Christ Church Multi Academy Trust, we believe it's important to:
- Work in partnership with parents to support their child's learning
- Create a safe, respectful and inclusive environment for pupils, staff and parents
- Model appropriate behaviour for our pupils at all times
- To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the staff code of conduct) and pupils (through our behaviour policy).
- This code of conduct aims to help the school work together with parents by setting guidelines on appropriate behaviour.
- We use the term 'parents' to refer to:
- Anyone with parental responsibility for a pupil
- Anyone caring for a child (such as grandparents or child-minders)

2. Our Expectations of Parents and Carers

- We expect parents, carers and other visitors to:
- Respect the ethos, vision and values of our school
- Work together with staff in the best interests of our pupils
- Treat all members of the school community with respect – setting a good example with speech and behaviour
- Seek a peaceful solution to all issues
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct
- Approach the right member of school staff to help resolve any issues of concern

3. Behaviour That Will Not Be Tolerated

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches)
- Swearing, or using offensive language
- Displaying a temper, or shouting at members of staff, pupils or other parents
- Threatening another member of the school community
- Sending abusive messages to another member of the school community, including via text, email or social media
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms
- Use of physical punishment against your child while on school premises
- Any aggressive behaviour (including verbally or in writing) towards another child or adult
- Disciplining another person's child – please bring any behaviour incidents to the attention of a member of staff

- Smoking or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event)
- Possessing or taking drugs (including legal highs)
- Bringing dogs onto the school premises, other than guide dogs or small dogs hand held and not placed on the ground. Interaction with any dog is the responsibility of the adult supervising the child.

4. Breaching the Code of Conduct

- If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.
- Depending on the nature of the incident, the school may then:
 - Send a warning letter to the parent
 - Invite the parent into school to meet with a senior member of staff or the headteacher
 - Contact the appropriate authorities (in cases of criminal behaviour)
 - Seek advice from The Trust's legal team regarding further action (in cases of conduct that may be libellous or slanderous)
- Prohibit the individual from entering the relevant site, with immediate effect - this may involve issuing a warning letter or formal section 547 notice under the Education Act 1996. This prohibition will be for a fixed period of 13 weeks in the first instance but may be extended subsequently in 13 weekly periods (taken from CCMAT complaints policy section 6.10)
- The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher.
- The headteacher will consult the chair of the Board of Trustees before banning a parent/carer from the school site.

E.Cook

Head Teacher

Review: September 2023